

MEET eRAM!

We are excited to introduce our **AI Powered Chatbot** – **eRAM!** It is designed with new high tech features to provide you with quick and convenient solutions to manage your account.

HOW CAN eRAM HELP YOU?

1. **24/7 Availability:** because we understand that life can be stressful and you are not always able to take our calls or call us, this chatbot is a virtual assistant that is available around the clock.
2. **Log a Query:** Have a question or concern about your account? Our AI bot is here to help. Simply log your query, and our team will get back to you with a solution promptly.
3. **Set Up a Payment Arrangement:** Need to set up a payment plan that fits your financial situation? Our AI bot allows you to customize your payment arrangement, making it easier for you to manage your payments.
4. **Make Immediate Payments:** Want to make a payment right away? Our AI bot allows you to make immediate payments that will be reflected on your account within 24 hours, ensuring that your account stays up to date.

To start using our AI bot, simply follow the link under our “*Contact Us*” tab in the top right corner. Click on the link to start chatting with our AI bot, **eRAM**, and enjoy the convenience of managing your account **anytime, anywhere**.

Kind Regards,



Ramsurjoo & du Plessis inc.
Attorneys and Conveyancers